



## RETURNS FORM

Please fill in the form and send it back together with the item(s) you're returning.

Please ensure you obtain a proof of postage when you return the item(s) to us (make sure you keep a copy of the proof of postage in case we do not receive the returned parcel, as we cannot accept liability for returned goods lost in transit).

**Order Number:**

**Email:**

**Telephone:**

Product Description	Quantity	Return Code	Need Repair/ Replacement

**Accepted Return Reasons and Code:**

Wrong Part Ordered (01), Changed My Mind(02), Damaged In Transit(03), No Longer Needed(04), Wrong Item Sent(05), Faulty Item(06), Arrived Late(06), Item Not As Expected(07)

**Contact Us:**

For any queries, email us at [returns@heatingtradesupplies.com](mailto:returns@heatingtradesupplies.com) or call +44 01912633708.